MACS SOUTH CLUBS

MEMBER FAQ: WHISKEY CLUB & WINE CLUB

Macadoodles Southside · Independence Street · Springfield, Missouri · macssouth.com

The Clubs at a Glance

Club	Tier	Monthly	Bottle credit
Whiskey	The Cask	$99	$75
Whiskey	The Distiller ★	$149	$125
Wine	The Cellar	$99	$75
Wine	The Sommelier ★	$149	$125

★ Priority tiers get first consideration on allocated bottles.

The Basics

Who can join?
Anyone 21 or older with a valid ID.

How do I join?
At macssouth.com in about two minutes, or ask us at the register.

What do I get each month?
A bottle credit to spend in-store on liquor and wine, plus barrel pick access, member events, and drop alerts. Priority tiers also get first consideration on allocated bottles.

Can I join both clubs?
Yes. Each club comes with its own monthly credit.

How does billing work?
Your membership renews automatically each month through Stripe, our secure processor, with an emailed receipt. We never see or store your card number.

Using Your Bottle Credit

What can I spend it on?
Liquor and wine only. Not beer, mixers, accessories, tobacco, lottery, or gas.

Can I buy more than one bottle?
Yes, as long as all the bottles are in the same transaction.

What if I spend less than my credit?
The remaining credit is lost. We'll always remind you how much is left before we finish the sale.

What if I spend more?
Your credit covers its amount and you pay the difference.

Do unused credits roll over?
No. Credits reset every month, so use it or lose it.

Can I get cash back?
No. Credits have no cash value and cannot be refunded or cashed out.

Discounts & Wine Down Wednesdays

Can I combine my credit with other discounts?
Your credit combines with one promotion only: Wine Down Wednesday, 15% off wines. It cannot be stacked with any other discount, coupon, or credit.

How does Wine Down Wednesday work?
On Wednesdays we take 15% off your wine first, then apply your credit, so your credit goes further. It's the best day for Wine Club members to shop.

Pickup, Rules & the Fine Print

Do you ship?
Never. In-store pickup only, absolutely no shipping or delivery.

Can someone else pick up or use my credit?
No. Credits must be used by the registered member, in person, with valid ID. That's a licensing rule we follow to the letter.

Am I guaranteed rare bottles?
No one can guarantee allocated bottles; they arrive when distributors send them. Priority members get first consideration and hear first when they land.

How do held bottles work?
If we offer you an allocated bottle, we hold it at will-call under your name. You pay at pickup, and your monthly credit can apply.

Changes & Cancellations

How do I cancel?
Email **info@macssouth.com**. Your benefits and any unused credit last through the end of the month you've paid for.

What if my payment fails?
We'll retry automatically and email you a link to update your card. Your credit is paused until billing is current.

Can I change tiers?
Yes. Email info@macssouth.com and the change starts with your next billing cycle.

Is this program legal?
Yes. We hold a Missouri Division of Alcohol and Tobacco Control license, and every bottle is a verified, in-person sale.

Still have questions?
Email **info@macssouth.com** or ask anyone at the register.

Must be 21+ with valid ID. In-store pickup only; no shipping. Bottle credits: registered member only, liquor and wine only, one transaction, no cash value, no rollover, unused balance forfeited, not combinable except with Wine Down Wednesday. Allocated products are never guaranteed. Terms subject to change; current terms at macssouth.com. Please enjoy responsibly.